

FCC Consumer Advisory

Use Care When Calling About the DTV Transition

Background - The DTV Transition Deadline

Congress has delayed the DTV transition deadline from February 17, 2009, to June 12, 2009. This delay gives those who receive free over-the-air TV programming with an outdoor antenna or "rabbit ears" more time to prepare for the transition from analog to digital television. However, some local broadcasters are making the transition before June 12, and some already have.

Be Careful When Dialing....

Many people are calling with questions about the transition, the delay, and about getting converter box coupons. The FCC has experienced an increase in call volume.

Be aware that the numbers to call with DTV questions are both 888 numbers. They are not 800 numbers.

The numbers to call with DTV transition-related questions are as follows:

888-DTV-2009 (888-388-2009) – Converter Box Coupon Program

888-CALL-FCC (888-225-5322) – General DTV Questions

Please be careful when dialing these numbers. Mis dialing could possibly interfere with the operations of entities owning similar numbers, including public health and safety organizations and small businesses.

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For this or any other consumer publication in an accessible format (electronic ASCII text, Braille, large print, or audio) please write or call us at the address or phone number below, or send an e-mail to FCC504@fcc.gov.

To receive information on this and other FCC consumer topics through the Commission's electronic subscriber service, visit www.fcc.gov/cgb/contacts/.

This document is for consumer education purposes only and is not intended to affect any proceedings or cases involving this subject matter or related issues.

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1-888-CALL-FCC (1-888-225-5322) ■ TTY: 1-888-TELL-FCC (1-888-835-5322) ■ Fax: 1-866-418-0232 ■ www.fcc.gov/cgb